LEARNER SURVEY
What is the survey?
• The Department for Education (DfE) has published a survey that lets apprentices quickly rate their Training Provider.
• There are two questions to the survey that asks you to rate different aspects of the training, with an overall rating as well.

How do you access it?
• You will need to log into or create your ‘My Apprenticeship’ Account here: Sign into My apprenticeship (education.gov.uk)

When can you complete the survey?
• You can then complete the survey every 3 weeks until 3 months after your apprenticeship has completed.
• You can submit a survey more than once during the apprenticeship. Any responses expire after 12 months.

Why should you complete the survey?
• The survey will help your Training Provider to implement actions to improve the quality of training for you and other apprentices.
• It will allow the government to monitor the effectiveness of apprenticeship training with your provider.

Why has the DfE developed the survey?
• The government wants to empower apprentices to choose Training Providers that are of high quality.
• It helps to ensure the funding for apprenticeship is given to the right Training Providers.
• There is also an employer survey that is sent to your employer, like this one.

Where are the results?
• The results can be found on the Find an Apprenticeship Training Provider GOV.UK website here: Apprenticeship training courses (education.gov.uk)
• To view the results for a specific Training Provider, enter the name of your apprenticeship and scroll down to find your Training Provider.