

LOGO

EDUCATION & TRAINING
FOUNDATION

LEARNER & EMPLOYER FIND AN APPRENTICESHIP TRAINING PROVIDER SURVEY



What is the survey?



- The Department for Education (DfE) has published two surveys for apprentices and employers to provide feedback on the quality of their apprenticeship.
- The employer survey has three questions, what the provider does or does not do well and an overall rating
- The Apprentices survey asks just two questions, whether the apprentice agrees or disagrees with 12 statements and an overall rating.

How do they complete it?



- The survey is accessed through their 'My Apprenticeship' account (apprentice) or the Digital Account (Employer).
- For the employer, it is sent to the person who is the registered user of the Digital Account (not necessarily the apprentice's manager).
- For the apprentice, they can access it here: [Sign in to My apprenticeship \(education.gov.uk\)](https://education.gov.uk)

When can the Employers and Apprentices complete the survey?



- Apprentices and employers can log into their GOV.UK accounts or they may receive an email asking them to take part in the survey.
- The survey can only be completed 3 months after the apprentice starts and no more than 3 months after they finish the apprenticeship.
- They can complete the survey every 3 weeks during this time. Surveys expire after 12 months.

How can you support this?



- By asking apprentices and employers to complete the survey. This can be when they have provided positive feedback and would therefore provide more balanced responses.
- Informing the managers of your apprentice to provide feedback through the Digital Account holder.
- Apprentices may need support to create an account or request a password reset to log into the site.

Why has the DfE developed the survey?



- The government wants to empower apprentices and employers to choose Training Providers that are of high quality.
- It helps to ensure the funding for apprenticeship is given to the right Training Providers.
- The results of these survey are included in the Apprenticeship Accountability Framework, which monitors quality and determines if apprenticeship providers should still receive ESFA funding.



Where are the results?

- The results can be found on the Find an Apprenticeship Training Provider GOV.UK website here: [Apprenticeship training courses \(education.gov.uk\)](https://www.gov.uk/apprenticeship-training-courses)
- To view the results for a specific Training Provider, enter the name of your apprenticeship and scroll down to find your Training Provider