

Employer Guide to Apprenticeship Support

At Newcastle College, we aim to provide every apprentice with an outstanding experience.

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Our Central Support Service (CSS) offers a range of services that help apprentices reach their full potential.

We work closely with curriculum teams to provide an inclusive environment and our support includes:

- Special Educational Needs and Disability (SEND) specific advice, guidance and signposting
- Mental health support including counselling
- Pastoral support including literacy and numeracy support
- A dedicated team for care experienced apprentices and young adult carers
- Exam or end point assessment (EPA) access arrangements for apprentices who need them, depending on specific requirements
- A Library team who can support apprentices with accessing IT at college, research skills, finding the correct resources and a wide range of other things.



For us to be able to fully support apprentices, it is particularly important that they tell us if they:

- Have, or have ever had, an Education, Health and Care Plan
- Are, or have ever been, in local authority care
- Have had Exam Access Arrangements at a previous school or college
- Have a physical disability which would prevent them accessing college without support
- Are a Young Adult Carer (up to age 25) and help to care for someone, unpaid, who has an illness, disability or addiction.



Contact Us

If an apprentice tells you they would need support at college, or you would like advice on how to support an apprentice in the workplace, please speak to a Skills Trainer or contact css@ncl-coll.ac.uk